

Systemconnect links directly to our patient management software, your patient records, making contact with the surgery smoother for everyone. Systemconnect is easy to use, and looks very similar to our previous Klinik form, so if you contact us regularly, you will hardly notice a difference. The main change is the extended availability of times for submitting your requests. Systemconnect allows us to close clinical requests when we reach capacity, whilst keeping admin requests open later in the day, reducing the need to contact the surgery by phone. With Systemconnect, you can do everything from registering as a new patient to requesting help for a new or existing health condition.

How to use our Online Form

Step One:

There are three ways to use the systemconnect online form:

1: Use your NHS login

2: Log-in with your SystemOnline account details

3: Continue to complete the form without logging in *

*** PLEASE NOTE: By using a login, your personal details will be automatically pre-filled within the form, saving you time each time you contact us. If you choose to continue without logging in, you can still complete the form, but you will need to add all your contact information, including your NHS number, so we can confirm your identity**

Step Two:

Please select the most appropriate button for the service you require:

Medical Requests

You will see 4 options for medical requests:

Administrative Requests - You will see the following options for non medical requests: